

# Covid-19 Vaccine Essential

## Frequently Asked Questions (FAQs)



### About the Policy

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#### 1. What is Covid-19 Vaccine Essential?

Covid-19 Vaccine Essential is a group policy underwritten by Chubb Insurance Singapore Limited (Chubb) for Healthway Medical Group Pte Limited (Healthway).

The policy is available to any Singapore Resident who has their Covid-19 Vaccination administered via the Health Science Authority's Special Access Route and which is organised and undertaken by Healthway.

The policy provides the following post Covid-19 vaccination coverage:

<b>Benefits</b>	<b>Benefit Amount (S\$) Sum assured per Insured Person</b>
<b>Post COVID-19 Vaccination Hospital Cash Benefit<sup>1</sup></b>  One-time payment for Confinement of at least 24 hours in a Hospital resulting directly from an adverse reaction to Your Covid-19 Vaccination.	1,000
<b>Post COVID-19 Vaccination ICU Hospital Cash Benefit<sup>1</sup></b>  One-time payment for Confinement of at least 24 hours in an Intensive Care Unit in a Hospital resulting directly from an adverse reaction to Your Covid-19 Vaccination.	1,000
<b>Post COVID-19 Vaccination Bereavement Benefit<sup>2</sup></b>  One-time payment in the event of death resulting directly from an adverse reaction to Your Covid-19 Vaccination.	25,000

## 2. Who can apply for Covid-19 Vaccine Essential?

Covid-19 Vaccine Essential is automatically available to any Singapore Resident who has their Covid-19 Vaccination administered via the Health Science Authority's Special Access Route and which is organised and undertaken by Healthway.

As long as the vaccine is administered by Healthway, you are automatically covered under the policy and no application/sign-up is required.

## 3. Are all vaccines covered?

Only vaccines that are approved for use under the Health Science Authority's Special Access Route are covered under the policy.

## 4. When am I covered?

Benefit(s)	Coverage Period
<b>Post Covid-19 Vaccination Hospital Cash and ICU Hospital Cash Benefits</b>	You are covered for fourteen (14) consecutive days from the date of your most recent Covid-19 Vaccination.
<b>Post Covid-19 Bereavement Benefit</b>	You are covered for three hundred and sixty-five (365) consecutive days from the day you are confined in a hospital.  Hospital Confinement as a result of an adverse reaction to your Covid-19 Vaccination must occur within fourteen (14) consecutive days from the date of your most recent Covid-19 Vaccination.

## 5. If I have other existing insurance policies that provide the same or similar coverage, can I still claim under Covid-19 Vaccine Essential?

Yes, you can still claim under this policy, subject to policy terms and conditions.

## 6. Can I choose to extend my coverage after the expiry of the policy?

No, the coverage will expire automatically at the end of the coverage period (i.e. 14 days from date of your most vaccination date).

## 7. Am I covered for adverse reactions to non-Covid-19 Vaccinations?

No, coverage is only for hospitalisation or death as a direct result from Covid-19 Vaccinations administered via the Health Science Authority's Special Access Route and which is organised and undertaken by Healthway.

## 8. Am I covered if I receive the vaccine against the medical advice from a doctor?

No, if you are advised not to receive the vaccination by a doctor, coverage will not apply.

## **9. How do I make a claim?**

To make a claim, submit the following documents to Healthway:

- Claim Form
- Relevant Medical Report / Inpatient Discharge Summary
- Copy of the Final Hospital Bill
- Death Certificate (if applicable)
- Vaccination Record indicating the date of vaccination
- Any other documentary evidence required

## **10. What if I have more questions about this policy?**

For any queries or assistance, you may contact Healthway's hotline at +65 6817 8278 (Mondays to Fridays: 9am to 12pm, 2pm to 5pm) or email [covidac@healthwaymedical.com](mailto:covidac@healthwaymedical.com).